PROFESSIONAL DEVELOPMENT TRAINING

# Supply Chain Management Training

09 884 0762

REQUEST QUOTE

1.0 DAY COURSE

**Supply Chain Management requires effectively managing the flow of materials, information and finances as they move from supplier to manufacturer to wholesaler to retailer and finally to the consumer. To better compete in a global economy, organisations are finding that a well-managed supply chain is the key to success.**

**The PD Training Supply Chain Management Training Course offers comprehensive understanding of finances, logistics, tracking, monitoring, inventory management and delivery of products and services to build enhanced supply chains. Your organisation can increase customer satisfaction, increase efficiency and reduce costs by improving the management of your supply chain.**

**This valuable and practical training course is now available across New Zealand, including Auckland, Wellington and Christchurch.**

### What You'll Gain:

Rapid global expansion, rising fuel costs, environmental concerns and interconnected businesses can all have a tremendous impact on corporate strategies and costs. Organisations can no longer ignore what happens outside their own four walls, making supply chain management a critical and in demand field.

This course from PD Training helps meet this demand. You'll gain a better understanding of the finances, logistics and delivery of products and services and how it leads to increased efficiencies and competitiveness, while maximising customer value and satisfaction.

## Outcomes

**By the end of this course, participants will be able to:**

- Identify how supply chain management relates to:
  - Customer satisfaction
  - Improving performance
  - Lowering costs

    - Product development
- Define the terms:
    - Procurement
    - Upstream and downstream
    - Raw material
    - Forecasting
    - Carrying cost
    - Inventory
    - Order generation
    - Order taking
    - Order fulfillment
    - Returns management
- Understand the levels of supply chain management and their effects
    - Strategic
    - Tactical
    - Operational
- Comprehend the flows of supply chain management and data warehouses
    - Product flow
    - Information flow
    - Finances flow
- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods
- Examine supply chain event management

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# Modules

### Lesson 1: Getting Started

- Workshop Objectives
- Action Plans & Evaluation Forms

### Lesson 2: Why Supply Chain Management?

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development
- Case Study

### Lesson 3: Key Terms I

- Procurement
- Upstream & Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study

### Lesson 4: Key Terms II

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study

### Lesson 5: Three Levels of Supply Chain Management

- Strategic Level
- Tactical Level
- Operational Level
- Bullwhip Effect
- Case Study

### Lesson 6: Five Stages of Supply Chain Management

- Plan
- Source
- Make
- Deliver
- Return
- Case Study

### Lesson 7: The Flows of Supply Chain Management

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study

### Lesson 8: Inventory Management

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study

### Lesson 9: Supply Chain Groups

- The Suppliers
- The Producers
- The Customers
- The Customer's Customers
- Case Study

### Lesson 10: Tracking and Monitoring

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study

### Lesson 11: Supply Chain Event Management

- Inventory Alerts
- Supplier Alerts
- Bottlenecking
- Being Proactive
- Case Study

### Lesson 12: Wrapping Up

- Words from the Wise
- Lessons Learned

Talk to our expert team

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