



PROFESSIONAL
DEVELOPMENT
TRAINING

Applying Critical Thinking to Problem Solving Training



09 884 0762



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2.0 DAY COURSE

Critical thinking involves a number of processes including identifying and evaluating specific situations, being aware of any contributing circumstances and the potential results of your actions or plans. To think critically, it is important to evaluate various perspectives (yours and others) to identify the resources available to you and evaluate the short and long-term effects of taking a particular action.

The PD Training Applying Critical Thinking to Problem Solving Training Course provides training in identifying support structures, perspectives and arguments and how to critically evaluate the advantages and the disadvantages of a proposed plan or an action, so that the right decisions can be made the first time. Learn the difference between left brain and right brain thinking, removing the emotions from decision making, evaluating both sides of an argument and critical questioning skills.

This powerful professional development training course is delivered throughout New Zealand, including Auckland, Wellington, Christchurch. Please click on the Public Class tab below to view our Applying Critical Thinking to Problem Solving Training Course schedule by city or click the In-House Training tab to receive a free quote for courses delivered at your preferred location.

What You'll Gain:

In this course by PD Training New Zealand, you will get hands-on experience with a wide range of practical tools to help you make critical thinking an indispensable part of your skill set and management style. You will learn things about yourself that you didn't know and make internal, personal discoveries that can literally change the way you think about and approach your life.

Instead of concentrating on far out theories, you'll be working with an expert instructor to get comfortable with a concrete set of tools. After practising things like left brain and right brain thinking patterns, asking probing questions and analysing potential outcomes, you will be prepared to benefit from your new critical thinking skills immediately.



Outcomes

- Explore real-world examples of why critical thinking is so important in business
 - Learn to use critical thinking skills when making business decisions
 - Choose the right techniques to recognise assumptions and draw conclusions
 - Translate an abstract idea into something tangible
 - Minimise the impact of job pressures on your thinking processes
 - React with curiosity instead of emotion
 - Get a roadmap for developing your critical thinking skills
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Modules

Lesson 1: Course Overview

- Introduction

Lesson 2: Introduction to Critical Thinking

- Benefits of critical thinking in the workplace
- Critical thinking as a management skill

Lesson 3: Other Types of Thinking

- Different thinking styles

Lesson 4: A Critical Thinker's Mindset

- Using your network to help you learn

Lesson 5: The Critical Thinking Process

- Step 1 - Identifying the problem
- Step 2 - Gather and evaluate your information
- Step 3 - Generate alternative solutions
- Step 4 - Select and implement a solution
- Step 5 - Evaluate your solution

Lesson 6: Developing Critical Thinking Skills

- Asking quality questions
- Active listening
- Challenging assumptions

Lesson 7: Creative Thinking Techniques

- Brainstorming
- Imagining the opposite
- Mind mapping
- De Bono's thinking hats
- SWOT

Lesson 8: Using REACH in Critical Thinking

- Adapting your profile



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Lesson 9: Presenting Recommendations

- Presenting to stakeholders

Talk to our expert team

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