PROFESSIONAL DEVELOPMENT TRAINING

Advanced Facilitation Skills Training

09 884 0762

REQUEST QUOTE

1.0 DAY COURSE

Having advanced facilitation skills is essential for you to be able to create positive and effective interactions combined with accurate and timely decision-making. This in-depth, 1-day course in New Zealand will prepare you to handle most facilitation tasks and includes specific techniques and tools that allows managers to become excellent facilitators in both training and non-training environments.

The PD Training Advanced Facilitation Skills Training course is designed to develop a deeper understanding of facilitation such as group preparation, managing perspectives, building agreements, defining roles and other skills which allow professional facilitators to interact as required in any situation.

This highly valuable and dynamic training course is now available throughout New Zealand, including Auckland, Wellington and Christchurch.

Please click on the Public Class tab below to view our Advanced Facilitation Skills Training course schedule by city or click the In-House Training tab to receive a free quote for courses delivered at your preferred location.

Facilitation Skills Training Course

What You'll Gain:

Skill development in facilitation is essential for performing expertly in New Zealand. During this 1-Day, deep dive training course in facilitation skills, participants learn to distinguish facilitation from instruction and training, establish ground rules, develop facilitation techniques, give effective feedback, understand the stages of team development and much more.

Facilitation Skills Training Course

Outcomes

This dynamic training course is the fastest way to develop skills in effective facilitation, so that goals can be reached on time, every time.
After completing this course, participants will have learned to:

- Understand the phases of complex facilitation
- Understand how to respond to personal styles in a group
- Use convergent and divergent thinking tools to promote discussion and decision making
- Apply decision-making rules to reach agreement
- Successfully deal with emotional challenges
- Know when to intervene in a group
- Understand group think and how to avoid or overcome it
- Facilitate strategic planning sessions
- Facilitate process improvement sessions

Modules

Lesson 1: The Trusted Conductor

- Group Capacities
- REACH Review, understand your strengths, recognise other people's styles and needs
- Assessing and Convening

Lesson 2: Divergent Thinking

- Listing Ideas - Brainstorming
- Small Group Work
- Individual Writing
- Gap Analysis

Lesson 3: Convergent Thinking

- Affinity Diagram
- Pre-Defined Criteria
- Straw Votes
- Paradigm Shifting
- Paradigm Shifting Techniques
- Critical Reasoning

Lesson 4: Arriving at a Decision

- Decision Rules
- Decision Rules and High Stakes Decisions
- Scales of Agreement

Lesson 5: People Management Strategies

- When and How to Intervene

Lesson 6: Facilitating Specific Processes

- Strategic Planning
- Process Improvement
- ICOR (inputs, outputs, controls and resources)
- Force Field Analysis

Talk to our expert team

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