

## **MICROSOFT OUTLOOK 2016 ADVANCED TRAINING COURSE - ONLINE INSTRUCTOR-LED TRAINING**

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**COURSE LENGTH: 1.0 DAYS**

This Microsoft Outlook training course builds on basic skills in Outlook and teaches students to work with some of the more advanced features of Outlook.

The PD Training Microsoft Outlook 2016 (Advanced) training course will help the students to expand upon their existing knowledge and learn how to use the more advanced features of Microsoft Outlook 2016.

We use secure Video Conferencing with interactive features such as live polling, screen sharing, whiteboards, live chat and breakout sessions. Please discuss your preferred platform, most commonly we use Microsoft Teams, Skype for Business, Webex or Zoom upon request.

These courses are facilitated in English, and are open to people from different industries across the USA, Australia, New Zealand, Singapore, Malaysia and Hong Kong - this is a short but powerful learning experience that gives you global collaboration opportunities. Our trainers and processes have been refined to give you a personalised learning experience.

**\*\*Please note, these classes run to a very tight schedule, please follow the invitation and join the class 10-minutes prior to commencement so you are ready to participate and don't miss a minute!**

Please click the In-House Training tab to receive a free quote for courses delivered at your preferred location.

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## MICROSOFT OUTLOOK 2016 ADVANCED TRAINING COURSE - ONLINE INSTRUCTOR-LED TRAINING COURSE OUTLINE

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### FOREWORD

This Microsoft Outlook Advanced training course offers a more in-depth understanding of 2016 interface and configuring emails, calendars, contacts and Outlook data files. It is recommended you have completed Access® 2016 Introduction, or possess equivalent knowledge.

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### OUTCOMES

#### All attendees are expected to learn the following:

- Configuring Advanced Message Options
  - Advanced Message Management
  - Advanced Calendar and Task Management
  - Advanced Contact Management
  - Sharing Workspaces with Others
  - Managing Outlook Data Files
  - Managing E-mail Security
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### MODULES

#### Lesson 1: Configuring Advanced Message Options

- Insert Advanced Characters and Objects
- Modify Message Settings, Properties, and Options
- Use Automatic Replies

#### Lesson 2: Advanced Message Management

- Sort Messages
- Filter Messages
- Organise Messages
- Search Messages
- Manage Junk Mail
- Manage Your Mailbox

#### Lesson 3: Advanced Calendar and Task Management

- Manage Advanced Calendar Options
- Manage Additional Calendars
- Manage Meeting Responses
- Assign and Manage Tasks

#### Lesson 4: Advanced Contact Management

- Edit an Electronic Business Card
- Manage Advanced Contact Options
- Forward Contacts
- Export Contacts

#### Lesson 5: Sharing Workspaces with Others

- Delegate Access to Mail Folders
- Share Your Calendar
- Share Your Contacts

#### Lesson 6: Managing Outlook Data Files

- Back Up Outlook Items
- Change Data File Settings

## Lesson 7: Managing E-mail Security :

- Configure E-mail Message Security Settings
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### WEB LINKS

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- [View this course online](#)
- [In-house Training Instant Quote](#)